

Shareholders and Investors

¿What kind of shares does Colombia Telecomunicaciones S.A. ESP BIC have listed on the stock market?

R/ Colombia Telecomunicaciones S.A. ESP BIC has listed its ordinary-nominative-shares in the National Registry of Securities and Issuers -RNVE-, and the Colombian Stock Exchange -BVC- with a nominative value of one (1) Colombian peso COP\$1.

¿ What is the current dividend paid to the shareholders of Colombia Telecomunicaciones S.A. ESP BIC?

R/ In accordance with the provisions of article 75 of the Company's Bylaws, once the legal reserve is made, as well as the appropriations for the payment of taxes, at least 50% of the net profits obtained will be distributed as dividends in each year or of the balance of the same if it had to offset losses from previous years. However, if the sum of the legal and occasional reserves exceeds 100% of the subscribed capital, the percentage that the Company must distribute will be 70% at least. However, the General Assembly of Shareholders, with the vote of 78% of the shares represented, may order that the distribution of profits be made in a lower percentage or not. The payment of the dividend will be made in proportion to the number of subscribed shares and will be paid in cash at the times agreed by the General Assembly of Shareholders, unless with the vote of 80% of the represented shares it is decided to cover it in the form of shares issued from the same Company.

¿ Did Colombia Telecomunicaciones SA BIC make a dividend distribution?

R/ Colombia Telecomunicaciones SA BIC no a realizado repartición de dividendos en los últimos 5 años.

¿ When did Colombia Telecomunicaciones S.A. ESP BIC an issue share?

R/ On August 27, 2017, the Company's General Shareholders' Meeting authorized the last issue of 1,454,870,740 shares.

¿ Who can I contact if I have questions or problems??

R/ physical offices of the Company, to the Shareholder Attention Mail (atencionaccionistas@telefonica.com) and to the Investor Attention Mail (investors.co@telefonica.com).

¿ How many bond issues has Colombia Telecomunicaciones SA BIC made?

R/ Colombia telecomunicaciones SA BIC has carried out three international issuances and one local issuance, of which currently only the Senior Bond issuance carried out in 2020 maturing in 2030 for USD \$ 500 Million and the local Bond issuance carried out in 2019 for COP \$ 500,000 is in force Millions.

¿ What is the rating of Colombia Telecomunicaciones SA BIC?

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International				
Rating Agency	Instrument	Rating	Outlook	Date of last review
S&P	Senior	BB	Negative	24/03/2021
Fitch	Senior	BBB-	Stable	26/06/2020

National				
Rating Agency	Instrument	Rating	Outlook	Date of late review
S&P	Issuer	AA+	Negative	23/03/2021
	Issue	AA+	Negative	23/03/2021

¿ Where do I find company information?

R/ It is found in the following link <https://www.telefonica.co/en/acerca-de-telefonica-colombia>

¿ In which countries does the Telefónica group have a direct presence and where is the headquarter located??

R/ Telefónica is a global company that has a strong presence in 12 countries: Germany, Brazil, the United Kingdom, Argentina, Chile, Colombia, Ecuador, Uruguay, Venezuela, Mexico, Peru and Spain. Telefónica is headquartered in Spain where it is the leader in access, including voice, data, television and internet Access.

¿ Where can I find the latest financial results of the company?

R/ The information about the latest published financial results can be found in summary at the following link: <https://www.telefonica.co/en/presentaciones-resultados-financieros> and for more details you can consult the financial statements published at the following link: <https://www.telefonica.co/en/estados-financieros>

¿ What are the business segments of Colombia Telecomunicaciones S.A. BIC?

R/ Colombia Telecomunicaciones S.A. BIC has the B2C, B2B and wholesale segments.

¿ How many shares of Colombia Telecomunicaciones SA BIC are there outstanding?

R/ Colombia Telecomunicaciones S.A. ESP BIC has outstanding, in a dematerialized manner, 3,410,075,788 ordinary-nominatives-shares.

¿ When the EEFF is published?

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- a. The financial statements for the quarters are published a maximum of 60 calendar days after the end of the quarter.
- b. The year-end financial statements are published a maximum of 120 calendar days after the end of the year.

¿Cuáles son los proyectos de sostenibilidad en los que está trabajando actualmente la compañía?